

CSArts-SGV Parent Technology Packet

(Click [here](#) for the Student Technology Packet)

In this packet are directions on the vital technological components of being a parent at CSArts-SGV. These include:

- [Aeries](#)
- [Aeries Communication via ParentSquare](#)
- [Google Classroom for Parents/Guardians](#)
- [Tech Support](#)

Online Platforms Explained - Which is for what?

 Aeries • Family/parents and students have accounts at the online portal • App available for viewing grades and attendance	 Aeries Communication via ParentSquare & StudentSquare • Parents and students have accounts and are encouraged to use the app • You can click "Communications" from Aeries portal or go directly to the website here • App download here (iOS and Android)	 Google Drive • Students have accounts • Parents do not have accounts, but may have "Guardian View" and can get weekly updates	 Outlook Email • Students have accounts • Parents do not have accounts	 School Website	 Citrus College • Students enrolled in Early College classes on the CSArts-SGV campus will access Citrus College online platforms • Parents do not have accounts
Aeries is the official Student Information System (SIS) for our school	School site announcements are posted here	Many teachers utilize Google Classroom to assign and collect work, and give feedback	This is used for communication, mostly one on one between a student and their teacher	www.sgv.csarts.net Helpful general information for all community members	Wingspan is where students pay fees, view classes, and manage account information
Official grades are reported here, official transcripts are stored here	Schoolwide groups organize and communicate here - clubs, conservatory groups, performance groups, senior information, etc.	Cloud storage for a student's school work for the entirety of their stay at CSArts-SGV	Every teacher's email address is their firstname.lastname@sgv.csarts.net	Specific student information is located by clicking on the Student/Parent tab on the upper left of the page	Canvas is a resource for students to view their class materials and submit assignments
Attendance is taken and displayed in Aeries	Primary communication between teachers/directors and parents (messages translate to reader's primary language, based on settings)	A student's Google account will give them access to many of the GSuite's apps for education	All students have a CSArts-SGV Outlook email address and inbox, it is NOT a gmail account	Calendars and Bell Schedules are accessed by clicking on the "Calendar/Events" tab at the top	We encourage students to share account information with their parents, as the school is not permitted to do so
A student's assignments and grades are displayed here in the gradebook	Digital permission slips and forms	This account does NOT have access to gmail			

Aeries

Aeries holds your students' live **gradebooks**, in addition to **attendance**, **grade reports**, **student data**, etc. To learn how to set up the Aeries Mobile App, please google "Aeries Mobile App - Parent Login Video" or go to <https://support.aeries.com/support/solutions/articles/14000125895-aeries-mobile-app-parent-login-video>.

To set weekly email/text updates on student grades, parents can change their settings in their parent [Aeries portal](#) to set notification preferences (click on your email in the upper right).

This helpful page from Aeries describes how to complete data authorizations and confirmations. Make sure you are logged into your parent/family account and not your student's account.

<https://support.aeries.com/support/solutions/articles/14000069817-parent-portal>

During grade reporting, this helpful guide will show you how to access students' grades and transcripts, as well as distribute important information about Standards Based Grading:

<https://docs.google.com/document/d/1v70-I-YStWldtUndzVeN-ocyWMmGFrPYvzpZOiPeHNA/edit>

Aeries Communications via ParentSquare

Dear Parents,

Aeries Communications powered by ParentSquare is designed to keep parents informed and facilitate participation at school. It provides a safe way for school administration, teachers, staff, and parents to:

- Send and receive school and class information
- Communicate with teachers
- Fill out important forms
- Share important links and files
- Sign up to volunteer
- and much more . . . all in one centralized place!

Most all school, grade level and classroom information will now be sent to your computer or phone via email and/or text or you can download the free app. Friday emails, including Weekly Wrap, will still be sent via email as well as posted on ParentSquare.

Once logged in, please consult the help center (question mark in the upper right corner) for parent help tutorials and resources. Login QR codes (or consult your email invitation):



Google Classroom for Parents/Guardians

Teachers may decide to invite parents (via email on file in Aeries) to "Guardian View" of their Google Classrooms. Parents will get an invitation email if this is the case. "Guardian View" allows parents to get a weekly email summarizing missing work, class announcements, and upcoming tasks. It does not show overall grades (please consult Aeries Gradebooks for overall grades).

Tech Support

For all technology-related issues, please email techsupport@csarts.net.